Joint Business Plan 2018-19: "Two Councils, one organisation" High "Protected, Green quality Waste & & Clean" Recycling services Cherwell Reduce our South High quality carbon footprint & **Northamptonshire** street cleansing protect the natural Council DISTRICT COUNCIL environment NORTH OXFORDSHIRE Tackle Maintain Protect the Mitigate district as a low environmental built heritage impact of HS2 crime area crime Provide "Great places to live, **Promote** and support inward investment health and wellbeing work, visit & invest" & business growth "District of "Thriving Deliver welfare Safeguard \ **Opportunity** Deliver the Local **Communities** reform agenda the vulnerable & Growth" Deliver Plans for CDC & SNC & Wellbeing" Deliver **Enhance community** innovative & effective affordable Enhance resilience as part of housing schemes housing leisure facilities Increase emergency planning Increase tourism Provide support to Deliver the Masterplans for key economic centres: Prevent employment at Bicester/Banbury/Kidlington/Brackley/Towcester/Silverstone voluntary sector strategic employment sites homelessness **Shared Organisational Plan Operational Excellence Best Council to work for Public Value Rigorous Financial Management** 24/7 access to services Sustainable relationships with key partners **Income optimisation** Right first time, every time **Culture of Innovation & Creativity** Commercial & Procurement excellence Service at point of need **Effective People service Efficient & effective services Employer of choice Effective Governance**

"Here to Serve"

Customer Service Excellence

Alternative Delivery Vehicles

Enabled through digitisation

Corporate Social responsibility